



Continuous Improvement Program for Employers TRAINING FOR INCUMBENT WORKERS



LEADERSHIP SKILLS in HEALTHCARE

- ✚ Leadership Skills for Effective Supervision
- ✚ Building and Managing Diverse Healthcare Teams
- ✚ Supervision and Delegation in Healthcare
- ✚ Motivating and Engaging Teams
- ✚ Motivating through Empowerment
- ✚ Structure and Functions of Teams in Long Term Care
- ✚ Decision-Making Skills in Healthcare Setting
- ✚ Using Feedback to Improve Performance
- ✚ Preventing Burnout and Enhancing Performance
- ✚ Managing Medical Errors and Patients' Concerns
- ✚ How to Handle Escalation of Care Situations
- ✚ Dealing with Conflict
- ✚ Facilitating Effective Meeting
- ✚ Effective Time Management
- ✚ Managing Cultural Diversity
- ✚ Positive Impact of Strong Leadership in Long-Term Care:
 - Supportive Work Environment
 - Improved Quality of Care
 - Enhanced Patients' Experiences
 - Improved Communications in a Multidisciplinary Team
 - Team Members Empowerment
 - Promoting Innovation and Career Pathways